

Getting to Know THE DISNEY LOOK!



At the *Walt Disney World*® Resort, the friendly, timeless and approachable appearance of our Cast is something for which we're famous. This look is not a coincidence, but the result of our Cast Members' support of our Appearance Standards, called "**The Disney Look.**" As you join our Cast, we ask you to join us in upholding these time-honored standards.

Please read the following items.

Women

Pantyhose – When wearing a skirt or dress, hosiery must be worn at all times and may be sheer or opaque in subdued shades. If pants are worn, hosiery and socks are optional.

Shoes – Dress shoes or boots in good business taste are required. Classic dress shoes are permitted to have an open toe, open heel, or a slingback (strap around the heel). Athletic shoes, sandals, and Western boots are not permitted.

Clothing Lengths – Dress and skirt lengths may range from three inches (7.6 cm) above the top of the kneecap bone to the bottom of the ankle. Pants should be long enough to touch the bottom of the ankle.

Hair – Hair should be kept neat and look natural. If the hair color is changed, it must be natural looking, well maintained, and appropriate to your skin tone. Artificial hair is permitted if it looks natural. Extreme styles are not permitted. Shaving of the head or any portion of the head or eyebrows is not permitted.

Jewelry – Rings, necklaces, bracelets, earrings, lapel pins, and a business-style wristwatch are permitted. Two necklaces and two bracelets in good business taste that blend with the outfit and each other are permitted. Ankle bracelets are not permitted. Earrings must match and only one earring in each ear is permitted and must not exceed the size of a quarter. Aside from earrings, jewelry may not be worn in any visible body piercing. Rings are permitted as long as there is only one on each hand.

Makeup – If makeup is worn, it should be applied in a blended manner and in colors complementary to the skin tone.

Nails – Fingernails should be kept clean and should not exceed beyond the fingertip. If polish is used, it should be complementary to your skin tone. Polishes that are not permitted include extremely bold or bright colors, such as coral, hot pink, true red, neon, multicolor, gold, or silver tones. Charms or decals on fingernails are not permitted.

Men

Shoes – Dress shoes and socks in good business taste are required. Sandals, athletic shoes, Western boots, and deck shoes are not permitted.

Fabrics and Patterns – Fabrics should be those traditionally acceptable for business, such as tweed, wool, cotton, polyester, silk, linen, rayon, or blends of these fibers. Unacceptable fabrics include spandex, metallic fabrics, sheer fabrics, clinging knits, denim and chambray. Patterns that are large graphics, large company and non-company logos, and styles or patterns that suggest extremely casual sports wear are not permitted.

Hair – Hair must be neatly cut and tapered on the back and sides, forming a smooth, symmetrical appearance so it does not extend beyond or cover any part of the ears or the shirt collar. The overall style must be neat, natural, and balanced. A shaved head is permitted, as well as a very short military-style cut. Shaving of the eyebrows is not permitted. Conservative braided hairstyles for men without beads or ornamentation are permitted, provided that they are styled above the ears and cut above the collar and are neatly braided close to the scalp in straight rows. Artificial hair is permitted if it looks natural.

Nails – Fingernails should be kept clean and should not exceed beyond the fingertip.

Jewelry – Lapel pins, tie bars or clips, collar bars, cufflinks, rings, a bracelet, and a business-style watch are permitted. One bracelet, in good business taste, in gold, silver, or a color that blends with our clothing is permitted. The width of the bracelet may not exceed one-half (1.3 cm). Necklaces and ankle bracelets are not permitted. A medical-alert necklace, bracelet, or ankle bracelet is acceptable. Jewelry may not be worn in any visible body piercing. Only one ring on each hand is permitted on any finger.

Our company also has strict guidelines about body modification. If you have any visible body modifications (including ear spacings), they will need to be completely healed and/or corrected before you arrive. **If you arrive with visible modifications, or if your ears are spaced, you will be immediately sent home.**

Using Good Judgment As with all your duties and responsibilities as a *Walt Disney World* Cast Member, we expect you to demonstrate professionalism and good judgment about your appearance. If you are ever in doubt about the appropriateness of your appearance, please keep in mind that anything that could be considered distracting or not in the best interest of the Disney Show is not permitted.

Questions?

After reading the Disney Look guidelines, if you have Disney Look questions, please contact the Cast Image and Appearance team via e-mail at wdw.disney.look@disney.com.

Thank you in advance for your commitment to upholding the Disney Look. We look forward to welcoming you in person to the *Walt Disney World* Resort!

Sincerely,

Disney Cast Image & Appearance Team and Disney Professional Recruiting