

Experience the Magic at Work

Disneyland® Resort

Guidelines at a Glance

Appearance

The Disney Look is a classic look that is clean, natural, polished and professional and avoids "cutting edge" trends or extreme styles. It is designed with both our costumed and non-costumed Cast Members in mind. Just as an actor or actress would wear a costume themed to the character they are portraying, you wear a costume that supports your role as well. Choices in appearance that do not support that role are unacceptable.

The Disney Look – Includes but is not limited to the following requirements:

Male and Female:

Intentional body alteration or modification for the purpose of achieving a visible, physical effect that disfigures, deforms or similarly detracts from a professional image is prohibited. Examples: visible tattoos, brands, body piercing (other than traditional ear piercing for women), earlobe expansion, tongue piercing or splitting, tooth filing and acquiring visible, disfiguring skin implants.

Male:

- Jewelry** - Only one ring on each hand and a watch are permitted.
- Hair** - Cut above the ears and not touching the collar in the back. Must be one natural color. The style must be blocked and tapered. No bi-level cuts
- Face** - Beards are not acceptable and sideburns cannot extend below the ear lobes. Mustaches must be neatly trimmed and cannot extend below the corners of the mouth

Female:

- Jewelry** - Only one ring on each hand is permitted, with the exception being a wedding set, and a watch. One earring in each ear is permitted. Earrings may be clip-on or pierced and must be worn on the bottom of the earlobe. Post earrings may not exceed the size of a quarter. Hoop earrings no larger than a dime are also permitted.
- Hair** - Hair should be neatly combed and arranged in a classic, easy-to-maintain, proportionally balanced style. Extreme styles are not permitted. If the hair color is changed, it must be natural looking, well maintained and appropriate to your skin tone. Subtle highlighting is permitted as long as it creates a uniform look over the whole head. Shaving of the head or any portion of the head or eyebrows is not permitted.
- Make-up** - Foundation, blush, lipstick, and mascara in natural tones may be worn. Eyeliner and eye shadow are acceptable in neutral colors that are close to your skin tone. Fingernails polish, if worn, should be clear or flesh tone cream enamel. Nail length may not exceed 1/4" from the fingertip.

Scheduling

0 - 40 hours per week (we cannot guarantee a specific amount of hours). A scheduled shift can be anywhere between 4 to 8 hours, with the possibility of scheduled overtime. Shift end times can run as late as 3 a.m. All shifts are scheduled by seniority and preference. You can expect to work on weekends and holidays.

Seasonal Casual Temporary (CT)

- Thanksgiving (4 day weekend)
- Winter Holiday (including Christmas Eve, Christmas Day, New Years Eve & New Years Day)
- Spring Break (including Easter Sunday)
- Summer (including July 4th and Labor Day)

Casual Regular (CR)

- Fully available during all the above seasonal periods
- Friday evening, to closing on Sunday during non-peak periods
- Private Parties or special events, scheduled during the week

You may be required to enroll in a Union. If so:

- Union dues will be automatically deducted from your paycheck, ranging from \$12 - \$35 per month.
- If you receive a Casual Regular position, there is also a one-time initiation fee between \$50- \$100

Reliable Transportation

- You must have a reliable way to get to and from Disneyland Resort (no matter what time of day or night you are scheduled).

Parking

- Parking for most areas is located close to the Disneyland Resort. A complimentary shuttle is provided for Cast Members to and from the Resort parking locations. Parking locations vary by department and availability.

I have read, understand and agree to adhere to these Guidelines:

Signature

Date

Print Name