

Directions: The following roles are available [at the Disneyland® Resort](#) as part of the Disney Theme Parks & Resorts College Program. The descriptions listed below provide an overview of the responsibilities included in each role. It is important to note that each role may include, but is not limited to, the descriptions below. ***All roles may include prolonged exposure to outside elements, including heat and humidity, cold temperatures, and wet conditions.***

Please read all role descriptions carefully. Check the boxes of the roles you are interested in pursuing. Please note, you may be considered for additional roles.

On-Stage Roles

☐ Day Custodial

Keeping the Disneyland Resort sparkling clean for our Guests is your mission. Some of your responsibilities will include sweeping, emptying waste cans, keeping restrooms, parade and show venues, as well as other Guest/Cast areas clean. You will have the opportunity to work outside on a regular basis, which will include intense guest interaction. This position also includes heavy lifting (up to 50lbs) and extensive walking.

☐ Attractions

Attractions Cast Members staff our popular ride and show locations throughout our Theme Parks. Your function will be to greet guests, give lengthy, memorized narrations to large groups, load and unload guests, operate sophisticated ride systems, provide audience control, and always ensure the safety of our guests. Frequently working outside in sunlight, inclement weather, excessive heat, dry conditions, or exclusively indoors in a controlled environment. May be exposed to exhaust fumes.

☐ Resort Transportation & Parking

Working in the one of the parking areas at the Disneyland Resort, some of your responsibilities may be directing traffic in parking lots, operating passenger-carrying trams, as well as vans and trucks. Memorizing a prepared spiel with guest information and communicating via microphone. Collecting payments; distribute literature and parking tickets at toll plaza and working outdoors in different types of weather.

☐ Store Operations

As a Store Operations Host/Hostess in one of our retail sales locations, some of your responsibilities will include operating a point-of-sale system (cash register), cash handling, dusting and arranging merchandise, assisting guests with merchandise selection and being open to the possibility of working in an outdoor as well as an indoor merchandise location.

☐ Food & Beverage Host/Hostess (Table Service)

As a Host/Hostess in one of our Table Service Restaurants, you will be performing two main job functions. As a Greeter, you will be greeting Guest's, checking in Guest's, and making Priority Seating arrangements. As a Seater/Setter, you will set tables with the place setting(s), escort Guest's to their tables, spiel to Guest's while seating and presenting menus, maintain cleanliness of area, and monitor restaurant lobby.

☐ Quick Service Food & Beverage Cashier

As a Food & Beverage Cashier Host/Hostess, you will be greeting Guests, taking food orders, entering orders into a system, and processing payments. You may also be assembling food orders and presenting to our Guests. Other duties include bussing, restocking, cleaning, and replenishing food items. You must be able to perform basic cash transactions and count back change.

☐ Outdoor Vending Food and Beverage Cashier/Hostess

As an Outdoor Vending Cast member, some of your duties will include working outside, selling food, beverages and merchandise from an outdoor wagon, handling currency without a cash register, and stocking and keeping inventory of all items sold.

☐ Quick Service Food & Beverage

Greets, takes and assembles Guest's order, serves salads, entrées, accompaniments, desserts and beverages. Stocks serving line with food and serving supplies. Ensures that the food is fresh and adheres to quality standards. Responsible for the sanitation and cleanliness of the area. Other duties include restocking, cleaning, portioning accompaniments, bussing tables and replenishing food items. Some bending and lifting is required.

☐ Food & Beverage Busser/Steward

MA as a Busser/Steward, you are responsible for bussing tables, disposing of trash, maintaining the cleanliness of all restaurant areas and self-service beverage stations, transporting trays and dishes to the dishroom, and washing plates, silverware, pots, pans, and trays using a dishmachine or three-compartment sink. You must be willing to work both the Busser & Steward positions.

☐ Characters (Entertainment)

In this role, Cast Members bring our famous Characters to life! Cast Members have opportunities to interact with Guest of all ages from around the world and create everlasting memories. This position is physically demanding, as Cast members work in hot, confining costumes. Cast members will work in a fast-paced environment with heavy Guest interaction. This is a global role and Cast Members will work in multiple locations across the [Disneyland® Resort](#) including off property events.

Responsibilities may include: Signing autographs, posing for photographs, restaurant dining experiences, and having the potential to perform in parade and puppeteer roles. **Audition required.** Please see recruiter for details

☐ Ticket Takers

As a Main Gate Ticket Taker you are required to assist Guests in entering or exiting the Resort Parks. Must be adept at handling Guest inquiries in a fast-paced, team-oriented environment while efficiently processing ticket media. Must have the ability to read, assess and process ticket media, as well as, use the turnstile computer to validate tickets. Perform safety checks of Guest items while welcoming them in a warm and friendly manner.

Backstage Roles

☐ Cast Costuming

Responsible for distributing costumes to the Disneyland® Resort On Stage and Backstage Cast Members, servicing approximately 12,000 Cast Members. Includes working in one or more of the following functions: Costume Issue, Locker Issue, Stockroom, and/or Sewing. Working one or all of these positions includes assisting Cast Members who need costumes, performing costume issue transactions, basic housekeeping activities, and basic inventory management activities such as putting costumes away on the storage racks, checking inventory quantities and condition, and organizing costumes. Working these positions requires frequent use of a computer to perform required daily tasks.

Please be sure to complete and sign below

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I have read and understand all roles as described above.
(Please **initial** this box.)

Signature: _____

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I am able to perform the roles checked above with or without a reasonable accommodation. (Please **initial** this box.)

Date: _____

Please bring all pages of this document and your application to your Disney CareerStart Program Presentation.