



Disney Worldwide Services, Inc.

P.O. Box 3232, Anaheim, California 92803-3232

Website: DisneylandResortJobs.com

Job Line: 800-766-0888

FOR OFFICE USE ONLY

Action _____	Position _____	S.I. _____	I.D.#: _____
Interview _____	REQ _____	Orient. _____	_____
Recruiter: _____	LOB _____	Rate _____	_____
2 nd Interview: _____	Status _____	Rehire Code _____	_____

PLEASE USE INK. INCOMPLETE APPLICATIONS WILL NOT BE CONSIDERED.

NAME (Last, First, Middle)				Date
Permanent Address	City	State	Zip	Phone Number
Temporary Address	City	State	Zip	Phone Number
E-mail Address:		Social Security #		
PERSON TO NOTIFY IN CASE OF EMERGENCY	NAME	Relationship (optional)	Address	
			Phone Number	

IF YOU WERE REFERRED BY A DISNEYLAND RESORT EMPLOYEE, PLEASE COMPLETE THIS SECTION	
Referred By: _____	
Employee I.D.# or Soc. Sec. No. _____	
Department Name: _____	
POSITIONS OF INTEREST:	
Are you at least 18 years of age? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Are you applying for: <input type="checkbox"/> Full Time <input type="checkbox"/> Part Time <input type="checkbox"/> Seasonal	

EDUCATIONAL HISTORY

	Name of school	Course	Circle Highest Grade Completed	Type of Degree or Certificate Received
High school			9 10 11 12	
Trade school			1 2 3 4	
College			1 2 3 4	
Post Graduate			1 2 3 4	
Other training or skills (software programs, courses):				Keyboarding WPM:

EMPLOYMENT HISTORY

READ CAREFULLY: Starting with your present or most recent job, account for all time including periods of unemployment.

Company Name, Address and Phone Number		Dates		Your Job Title, Duties and Supervisor	Base Wage/Salary	Explain Your Reason For Leaving
		Month	Year			
	From				Starting	
	To				Final	
	From				Starting	
	To				Final	
	From				Starting	
	To				Final	
	From				Starting	
	To				Final	

It is the Company's policy to provide equal employment opportunity in conformance with all applicable laws. • You may omit any information revealing your age, race, religion or national origin.

WE ARE AN EQUAL OPPORTUNITY EMPLOYER - CREATING MAGIC THROUGH DIVERSITY © Disney

Have you ever been employed by The Walt Disney Company or any of its affiliated companies? <input type="checkbox"/> Yes <input type="checkbox"/> No Where? _____ When? _____	Have you completed a prior application with The Disneyland Resort? <input type="checkbox"/> Yes <input type="checkbox"/> No When? _____
Do you have any relatives employed by The Walt Disney Company? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, give name & location: _____	
When will you be available to start work?	Starting wage expected: \$ _____ per _____
Are there any times / days which you object to working? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, when? _____ How were you referred to The Disneyland Resort? _____	

PERSONAL INTERESTS

Hobbies, Interests or Special Skills:
Extra-Curricular Activities (Scholastic, Athletic, Volunteer, etc.):
Honors or Awards, Leadership Positions Held:

BUSINESS REFERENCES

NAME	OCCUPATION	MAILING ADDRESS	TELEPHONE

If an offer of employment is made, I agree to submit to a physical examination and to subsequent physical examinations when requested by the Company. I authorize my present and former employers and other individuals to give information concerning me, whether or not it is in their records, and I release them and their companies from any liability whatsoever. I also authorize the Company to give information concerning me, whether or not it is in its records, to prospective employers in the future, and release the Company and its employees from any liability whatsoever. **I CERTIFY THAT ALL STATEMENTS GIVEN ON THIS APPLICATION ARE CORRECT, AND REALIZE THAT FALSIFICATION OR MISREPRESENTATION, INCLUDING OMISSION, OF THIS OR ANY OTHER PERSONNEL RECORD MAY RESULT IN MY DISCHARGE. IN THE EVENT OF EMPLOYMENT, I AGREE TO ABIDE BY ALL PRESENT AND SUBSEQUENTLY ISSUED RULES OF THE COMPANY, AND RECOGNIZE THAT MY EMPLOYMENT IS AT WILL AND CAN BE TERMINATED AT ANY TIME BY MYSELF OR BY THE COMPANY WITH OR WITHOUT CAUSE, OTHER THAN FOR A REASON WHICH IS PROHIBITED BY LAW. I UNDERSTAND THAT (EXCEPT FOR A WRITTEN EMPLOYMENT AGREEMENT FOR A FIXED TERM) NO REPRESENTATIVE OF THE COMPANY HAS AUTHORITY TO ENTER INTO ANY AGREEMENT WITH ME FOR A SPECIFIED PERIOD OF TIME, OR THAT IS NOT TERMINABLE AT WILL BY MYSELF OR THE COMPANY, OR TO MAKE REPRESENTATIONS CONTRARY TO THE FOREGOING.** Also, in the event of employment, and in consideration thereof, the Company and any person or concern it may authorize, shall be entitled, without further consent to copyright, sell or use in any manner, any picture or photograph of me (including still, video, or motion picture), or recording of my voice.

I HAVE CAREFULLY READ AND AGREED TO THE ABOVE.

SIGNATURE _____

DATE _____

In accordance with the Immigration Reform Act of 1986, any offer of employment is conditioned upon satisfactory proof of applicant's identity and legal ability to work in the United States.

Can you submit verification of your legal right to work in the United States? ☐ Yes ☐ No

Have you ever been convicted of, or pleaded guilty or nolo contendere (no contest) to a crime (felony or misdemeanor) other than a minor traffic violation? **NOTE: A DUI is NOT a minor traffic violation. NOTE: If applying for a position in California**, in answering this question you should not answer "yes" for any conviction that resulted in a referral to and participation in any pretrial or post-trial diversion program pursuant to Labor Code Section 432.7, any conviction specified in Labor Code Section 432.8, which pertains to certain marijuana offenses that are more than two years old, and any conviction that occurred when you were a minor that has been expunged or sealed by the court. A "yes" response will not necessarily disqualify an applicant from employment. Failure to answer this question accurately could cause denial of employment or termination of employment.

☐ Yes ☐ No

If you are unsure how to answer this question, please place an "x" in the following box and discuss this with **your interviewer** during your interview.

☐ **Yes, I wish to discuss.**

If yes - what, when, where (State & County) and disposition:

PUBLIC RECORD WAIVER

I understand that, in connection with my application for employment or during my employment if I am employed, the Disneyland Resort may obtain information bearing upon my general reputation, personal characteristics or mode of living, including public record information, without using a consumer reporting agency to obtain it.

☐ I waive the right to receive a copy of any public record that the Company may obtain about me.





Background Checks

The Disneyland Resort performs background checks for all jobs.

Appearance*

The Disney Look is a classic look that is clean, natural, polished and professional and avoids "cutting edge" trends or extreme styles. It is designed with both our costumed and non-costumed Cast Members in mind. Just as an actor or actress would wear a costume themed to the character they are portraying, you wear a costume that supports your role as well. Choices in appearance that do not support that role are unacceptable.

The Disney Look – Includes but is not limited to the following requirements:

Male and Female:

Intentional body alteration or modification for the purpose of achieving a visible, physical effect that disfigures, deforms or similarly detracts from a professional image is prohibited. Examples: visible tattoos, brands, body piercing (other than traditional ear piercing for women), earlobe expansion, tongue piercing or splitting, tooth filing and acquiring visible, disfiguring skin implants.

Male:

- Jewelry** - Only one ring on each hand and a watch are permitted.
- Hair** - Cut above the ears and not touching the collar in the back. Must be one natural color. The style must be blocked and tapered. No bi-level cuts
- Face** - Beards are not acceptable and sideburns cannot extend below the ear lobes. Mustaches must be neatly trimmed and cannot extend below the corners of the mouth

Female:

- Jewelry** - Only one ring on each hand is permitted, with the exception being a wedding set, and a watch. One earring in each ear is permitted. Earrings may be clip-on or pierced and must be worn on the bottom of the earlobe. Post earrings may not exceed the size of a quarter. Hoop earrings no larger than a dime are also permitted.
- Hair** - Hair should be neatly combed and arranged in a classic, easy-to-maintain, proportionally balanced style. Extreme styles are not permitted. If the hair color is changed, it must be natural looking, well maintained and appropriate to your skin tone. Subtle highlighting is permitted as long as it creates a uniform look over the whole head. Shaving of the head or any portion of the head or eyebrows is not permitted.
- Make-up** - Foundation, blush, lipstick, and mascara in natural tones may be worn. Eyeliner and eye shadow are acceptable in neutral colors that are close to your skin tone. Fingernails polish, if worn, should be clear or flesh tone cream enamel. Nail length may not exceed 1/4" from the fingertip.

Availability/Scheduling*

0 - 40 hours per week (we cannot guarantee a specific amount of hours). A scheduled shift can be anywhere between 4 to 8 hours, with the possibility of scheduled overtime. Shift end times can run as late as 3 a.m. All shifts are scheduled by seniority and preference. You can expect to work on weekends and holidays.

Seasonal Casual Temporary (CT)

- Thanksgiving (4 day weekend)
- Winter Holiday (including Christmas Eve, Christmas Day, New Years Eve & New Years Day)
- Spring Break (including Easter Sunday)
- Summer (including July 4th and Labor Day)

Casual Regular (CR)

- Fully available during all the above seasonal periods
- Friday evening, to closing on Sunday during non-peak periods
- Private Parties or special events, scheduled during the week

You may be required to enroll in a Union. If so:

- Union dues will be automatically deducted from your paycheck, ranging from \$12 - \$35 per month.
- If you receive a Casual Regular position, there is also a one-time initiation fee between \$50- \$100

Reliable Transportation

- You must have a reliable way to get to and from Disneyland Resort (no matter what time of day or night you are scheduled).

Parking

- Parking for most areas is located close to the Disneyland Resort. A complimentary shuttle is provided for Cast Members to and from the Resort parking locations. Parking locations vary by department and availability.

I have read, understand and agree to these Guidelines:

*Please discuss any questions regarding appearance or availability with a Casting Team Member

Signature

Date

Print Name

In all roles Cast Members are required to provide exceptional service to help create magical experiences for our Guests and Cast Members. Strong communication skills, the ability to multi-task, work in a dynamic/often changing environment while promoting team work and displaying a positive attitude are required to meet expectations.

Directions: The following roles may be available at the Disneyland Resort as part of the Disney CareerStart Program. The summaries listed below provide an overview of each role. It is important to note that each role may include, but is not limited to the responsibilities and physical activities in the summaries listed below. *All roles may include exposure to outside elements, including heat, humidity, wind, cold and wet conditions.* Please read the role summaries carefully. Check the boxes of the roles you are interested in pursuing. Please note, you may be considered for additional roles.

☐ **Attractions**

Attractions Cast Members are responsible operating attractions in a to provide a safe and enjoyable experience for the *Disneyland®* Resort Guests and Cast. Multi-tasking is required to be alert of one's surroundings, dispatch ride vehicles, safely load and unload Guests, provide direction to evacuate rides, give memorized spiels to large groups, solve problems quickly, answer questions and be responsive to special requests. Cast Members also have high degree of Guest interaction when working parade and Entertainment Guest Control. Physical demands include standing and walking for long periods of time, constant hand use and repetitive wrist movement.

☐ **Retail Sales Clerk**

Retail Sales Clerk Cast Members have the opportunity to work indoors and/or outdoors at a number of locations throughout the *Disneyland®* Resort. Responsibilities include operating a point-of-sale system (POS register), cash handling, greeting Guests entering and exiting the location, stocking and counting inventory. Cast Members will be expected to assist Guests with their merchandise selection and share Resort information. Must be able to use computer register, handle cash, lift stock/inventory and push/pull up carts and dollies. The position requires walking or standing in outdoor locations for most of shift.

☐ **Ticket Seller**

The responsibilities of a Ticket Seller include operating a computerized ticketing system, informing Guests about ticket options, cash handling, providing information, answering questions, handling Guest situations and accommodating special requests. Cast Members are required to multi-task, answering Guest questions while processing transactions on computer. Memorization of multiple types of media needed. Strong communication and listening skills are also necessary. Strong computer skills and cash handling or comparable experience are required.

☐ **Custodial**

Custodial Cast Members have the opportunity to work in a variety of locations. Responsibilities require working both indoors and outdoors. Daily responsibilities include picking up debris, emptying trashcans, cleaning restrooms, sweeping and general area cleaning. Strong communication skills are required for a high volume of Guest and Cast Interactions. This position also includes constant walking, standing, pulling/pushing, repetitive sweeping motion, and lifting.

☐ **Custodial Busser**

Custodial Busser involves working in one of the following positions: Busser and/or Steward (Cast Members must be willing to work in both of these positions). Their responsible for greeting and interacting with our Guests in a positive and friendly manner, bussing tables, disposing of trash, maintaining the cleanliness of all restaurant areas and self-service beverage stations, transporting trays and dishes to the dishroom and washing dishes. The position also includes constantly standing, frequently walking, and pushing/pulling and lifting.

☐ **Cashier – Quick Service Restaurant**

Cashiers responsibilities include greeting and taking the Guest's order, entering order into computer register, and verifying the Guest's order by repeating total order back. Cast Member receives and processes payment, cleans and maintains work area, replenishes food and other serving items as necessary and receives and prepares orders according to established guidelines. Involves repetitive wrist motion, bending, lifting and pushing/pulling.

☐ **Food Cart Cashier**

Food Cart Cashier involves selling product outdoors on wagons while constantly interacting with our Guests. Responsibilities include strong cash handling with or without cash register, working independently, preparing and delivering food and merchandise products. Role requires constantly walking or standing, pushing/pulling, lifting inventory, and frequently bending/twisting/kneeling.

☐ **Food Service Worker**

Food Service Worker involves working in one of the following positions: Dish-up/Presenter, Greeter, Runner, Food Preparation and Drink/Beverage Pourer. Duties may include answering Guest questions, taking and assembling Guest's orders, serving salads, entrees and beverages, stocking and replenishing food. Role requires frequent pushing/pulling & lifting, constantly walking/standing.

☐ **Food Prep**

Cast Member duties will include preparing, washing and cooking appetizers, salads, pasta, waffles, sandwiches, vegetables and hamburgers. May also be assigned as attendant at carving station. Responsible for ensuring food is cooked to proper standards and cleaning kitchen equipment and practices proper sanitation procedures and cleaning kitchen and practicing all HACCP procedure. Role requires constantly standing, frequently walking, pushing/pulling, lifting, bending twisting and kneeling. Work with cleaning supplies. Latex Gloves required when working with food product.

☐ **Entertainment Costuming**

Entertainment Costuming Cast Members are responsible for issuing costumes to Cast Members performing in shows/parades. They are Costume pre-set and maintenance for characters shows and/or parades assist performers in dressing, Assembles character costumes and pre-set them. Role requires inspection of costume pieces and making repairs as necessary for costume to be show ready. This position also includes constantly walking, standing, pushing, pulling and lifting costumes/costume pieces of that may weigh 25 lbs or more.

☐ **Cast Costuming**

Costuming Cast Member are responsible for interacting with Cast Members by answering questions and providing directions concerning the location and proper wear of over 200 types of costumes, sorts and organizes costumes, sort soiled laundry and operate computerized Costume issue system. This position requires working in warehouse environment. Physical demands include walking, standing, climbing tall ladders and working at heights. Additionally, lifting/pushing costume inventory that may weigh 25lbs or more.

☐ Photo Imaging

Photo Imaging Cast Members provide Guests with the opportunity to capture their experience at the Disneyland Resort with high-quality photos taken with the latest in digital photography technology. Cast Members are responsible for proactively approaching Guests to offer photo opportunities and informing them of the variety of services available. This position requires to work outdoors, constant walking and standing and must carry photography equipment.

☐ Disney Desk

Disney Desk Cast Member responsibilities include providing excellent Guest Service, having a detailed level of knowledge about the Disneyland Resort and its ticket options, following cash handling procedures, highly technical computer systems with a significant amount of memorization required, making reservations for Guests as needed and managing a daily ticket inventory. This position requires that you are able to work independently and remotely at each Disney Desk location at our Good Neighbor hotels, Airports, Shopping Centers and the Disneyland Resort Welcome center. There will be constant standing and walking for 8 hours.

☐ Front Desk

Front Desk Cast Member responsibilities include checking in Guests, operating highly technical computer systems, provide information for the Resort and surrounding areas, answering Guest questions regarding the Disneyland Resort and cash handling. Front Desk Cast Members are required to multitask, memorize multiple types of rooms as well as other information and maintain high attention to detail in a fast paced environment.

☐ Reservation Sales Agent

Reservations Sales Agent is responsible for receiving large number of continuous inbound calls on a multi-line system, answering incoming calls, serve as a product subject matter expert by providing world-class sales and service in support of revenue-generating travel sales. High Guest Service expectations, computer skills and high attention to detail are also required for this position.

☐ Guest Research

Guest Research Cast Members are responsible for conducting high-volume field research across the Disneyland Resort. Cast Members are responsible for initiating one-one-one interviews with Guests, collecting data and accountable for daily mobile computer equipment check before and after shift. Must follow strict verbatim and methodology procedures when conducting interviews. Constantly carrying a seven-pound mobile data collection computer around the waist, a hand held penslate monitor and a stylus to input data. Must be able to multi-task as conducting interviews and answering Guest questions. The position requires walking or standing in outdoor locations for most of shift.

☐ Atmosphere Character

Atmosphere Characters are required to provide exceptional service by portraying Disney characters at the *Disneyland*® Resort. Atmosphere Character performers portray specific costumed characters at the Disneyland Resort. Role is physically demanding, as Cast Members work in costumes may weigh 25lbs or more. Costumes are confining and hot. Cast Members must follow performance set schedules, understand and maintain the character brand and have knowledge of Disney characters and their associated animation techniques.

☐ Lifeguard

Lifeguard responsibilities include ensuring the well-being of our Guests, keeping pool areas clean, answering Guest questions, enforcing policies, rules and regulations of Recreation locations. Physical demands include ability to swim 200 yards, perform work that may involve lifting Guests, in and out of the pool up to 100 lbs or more with assistance. Lifeguard training provided and must be successfully completed.

☐ Resort Transportation & Parking

As part of the Resort Transportation & Parking team, Cast Members are responsible for directing traffic, operating passenger-carrying trams, memorize and recite a safety spiel, cash handling and assisting Guests with loading/unloading of strollers, wheelchairs and other personal items. The position requires constant Guest interaction, standing and walking for long periods of time, arm movements to direct vehicle traffic and working outdoors in a wide range of environment elements.

☐ Ticket Taker

Ticket Takers are the first contact for all Disneyland Resort Guests as they enter our Parks. Responsibilities include greeting Guests at the turnstiles, processing Guest ticket media, checking Guest bags before they enter our Parks, performing crowd control and maintaining exemplary Guest service. Ticket Takers constantly work outdoors, stand for long periods of time and may lift, push, and pull up to 50 lbs.

Please be sure to initial and sign below

Please initial by the statements below.

_____ I have read and understand **all** roles as described above.

_____ I am able to perform the roles checked above with or without a reasonable accommodation.

Signature: _____

Print Name: _____

E-Mail Address: _____

Date: _____

**Please fax application & role checklist to:
818-260-8280, Attn: DLR CareerStart Program**