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To place an order, please contact customer service at: <u>authorevents@hbgusa.com</u> or 1-800-759-0190.

Be sure to state that you are ordering books for an author appearance in your school or library, and get the name of the person you order the books from.

We suggest that you place the order at least four to six weeks prior to the appearance date. If any problems occur during the placing of your order, please ask the Customer Service rep for the Customer Service supervisor. If you don't receive your order at least a week in advance of the visit, please contact the person you spoke to originally in our Customer Service again.

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